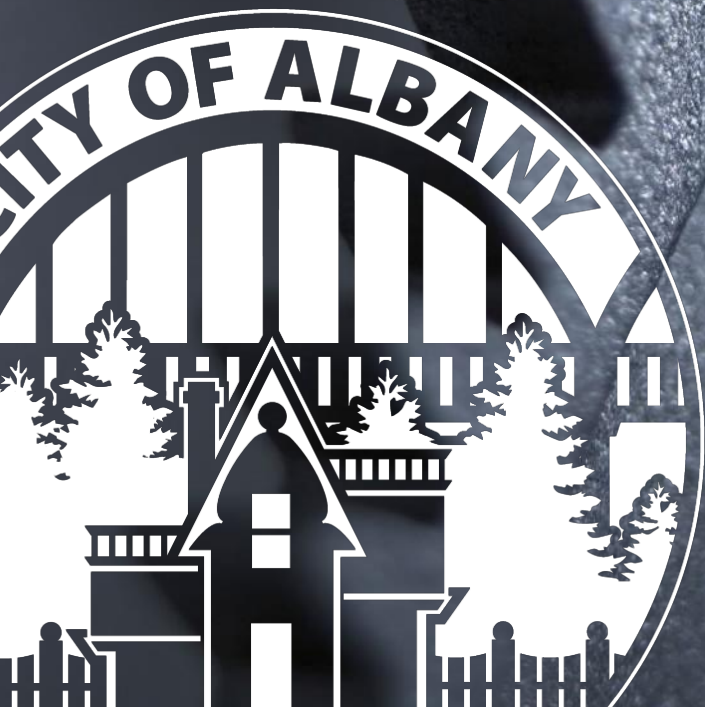PUBLIC WORKS UTILITY BILLING
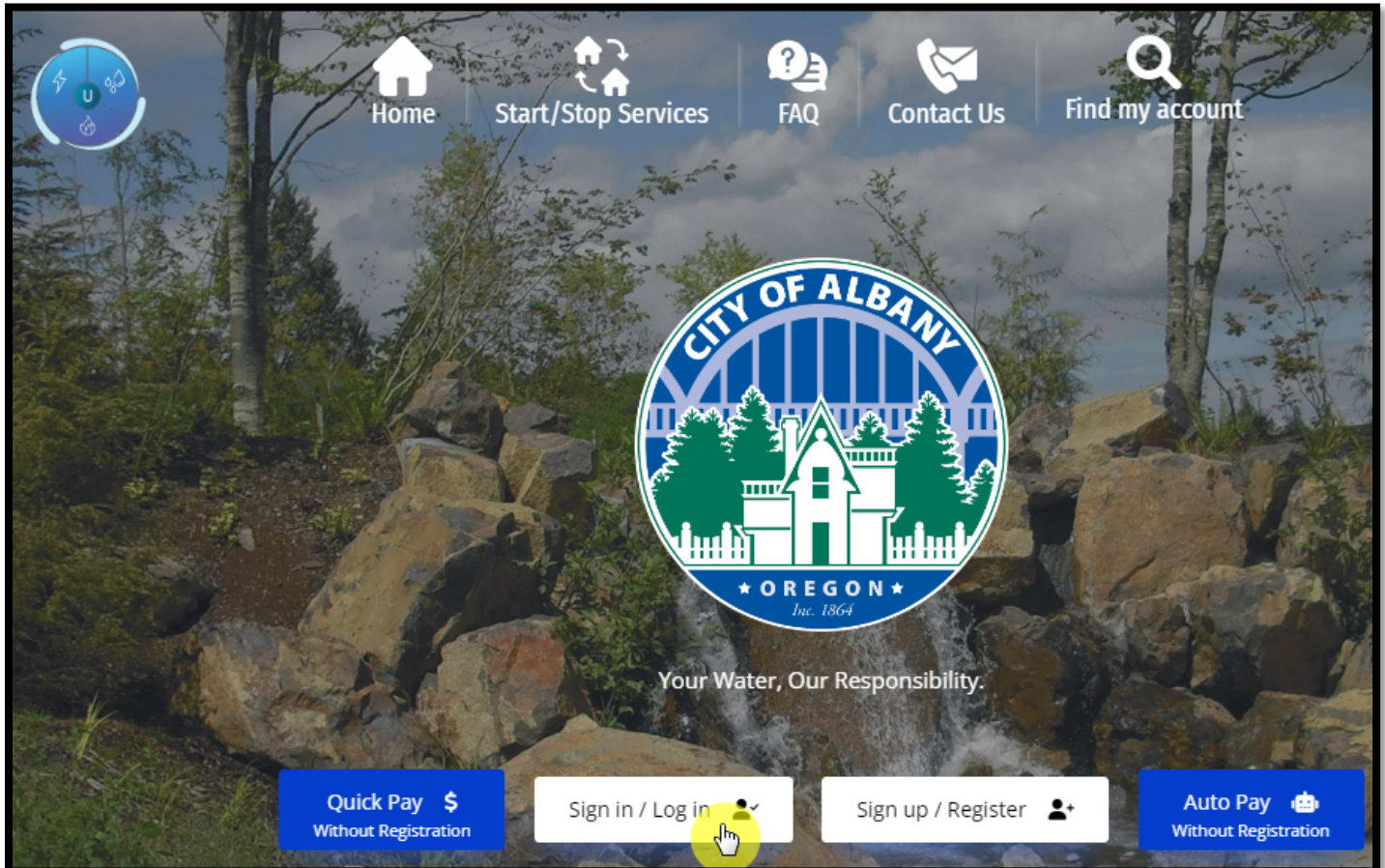
Paperless Billing

CITY OF ALBANY

Util360 Portal Paperless Billing Setup

This guide provides a brief picture guide to assist in setting up your Utility Billing portal notification and paperless billing settings for the City of Albany, Oregon.
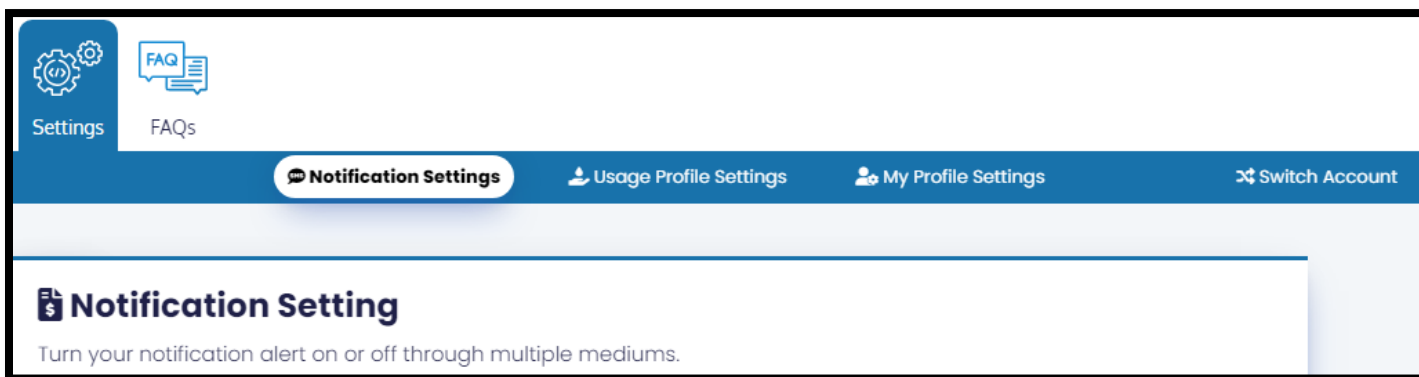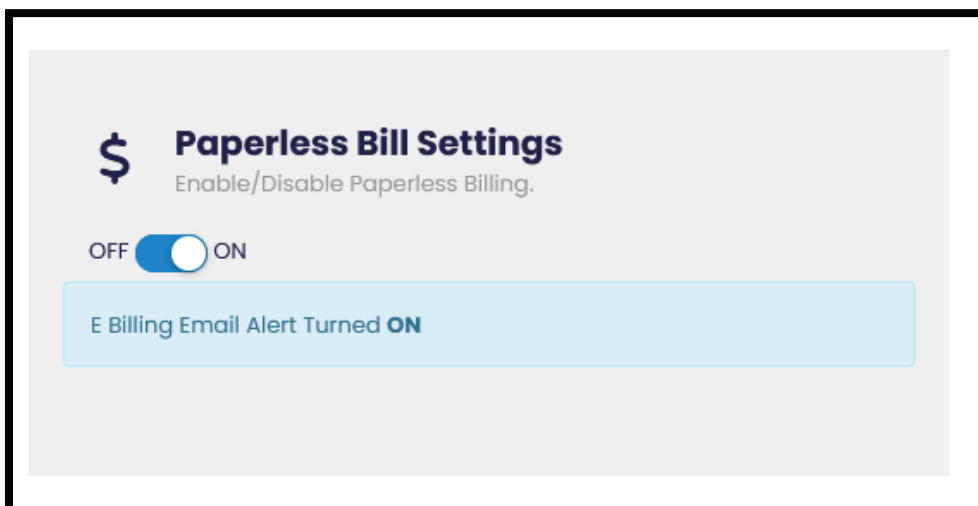
Start Here: https://albany.util360.com

1: Login to your portal account.

2: Click on settings tab.

3: Select notification settings area and scroll down to Paperless Bill Settings.

4: Turn on or off paperless billing.

Need Help?

Email utilitybilling@cityofalbany.net
Remember to include your account number(s) in your email.

Call 541-917-7547
Monday-Friday from 8:00am to 10:00 am or 11:00 am to 5:00 pm

In Person 333 Broadalbin St SW (1st floor)
Monday-Friday from 8:00am to 10:00 am or 11:00 am to 5:00 pm